

Product Owner

Why join Kalibrate

For over 25 years, Kalibrate have been staying ahead of the curve in the fast-moving world of fuel and convenience retail. We were the first to use the power of data for making better decisions and today our artificial intelligence & machine learning solutions have turned data into a smart, actionable tools. With over 300 clients in 70 countries, in mature and emerging markets, for clients large and small, our strategy and technology solutions empower fuel and convenience retailers around the globe to achieve greater value and success on their own terms.

It's an exciting time to join us as we have ambitious plans to grow over the next 5 years.

Role purpose

The team have a variety of often competing demands; incident management, defect management, client funded development, project deliverables and product optimisation. The role of the Product Owner is focused on managing the backlog, pipeline, throughput and resultant output to ensure the flow of work through the team is fully optimised. Demand is captured within Jira and the Product Owner is responsible for ensuring the backlog is current, optimised and has all necessary information captured in advance to facilitate sizing, shaping and subsequent prioritisation.

Prioritisation is a critical process in the team's success and takes place through regular meetings with key stakeholders; the Product Owner is the facilitator and ensures the most critical or time-sensitive items of work flow into and through the team in the correct sequence and with no surprises. It is the responsibility of the Product Owner to oversee and help manage scope during development, to identify and remove impediments as they surface and to ensure the team deliver against our commitments to our clients and surrounding teams in a timely manner. From time to time, the Product Owner will also be expected to deputise for others in the team, with some minor quality assurance activities where appropriate.

Who we're looking for

We're looking for an enthusiastic and highly motivated Product Owner to join our Development team. You'll be passionate about product, process and how getting things right up-front leads to quality delivered product. You'll be joining an existing team of two Product Owners. You'll be enthusiastic about product, requirements and keep abreast of new approaches which we could use to improve our development process at Kalibrate.

What you'll be doing

- Owning, refining and presenting requirements.
- Owning and prioritising the product backlog.
- Being the conduit for product information between business stakeholders and the development team.
- Acting as the stakeholder for the development team and overseeing the scope and success of their delivery of requirements.
- Signing off delivery of a requirement with the assistance of QA and stakeholders where required.

Kalibrate values

Lead the way

- You'll drive product, quality and delivery within your team.

Empower others

- Keeping a high quality, well prioritised backlog will allow your team to reach their best potential.

Challenge convention

- You'll be curious about best practice and new product developments and how you can roll them out at Kalibrate. You'll measure and gather feedback from your stakeholders to continuously improve what you do.

Be genuine

- You'll be passionate about product and have a positive attitude.

Key skills and attributes

Technical

- Change management using Jira or similar
- Knowledge of Agile processes, such as Kanban and/or Scrum
- Demonstrable understanding of the value a product owner brings to an Agile squad
- Ability to learn and become an expert in a product
- Ability to communicate with technical and non-technical stakeholders
- Defining and laying down best practices of project tasks and making sure those standards are being met throughout the sprint and project completion

Other

- Driven and self-motivated
- Resilient and robust - knows the right time to say “no”
- Adept at multitasking and context switching
- Passion for software development
- High focus on customer service and client appreciation
- Self-reliant
- Analytical, methodical and data driven